

NEWSLETTER

MCSEA would like to welcome and congratulate our 2025 board of directors!

President - Danielle Earls

President Elect - Nikki Hartley

Vice President - Donna Jo Prather-Rhoads

Secretary - Kyla Iler

Treasurer - Kerensa Morrow-Kempf

Immediate Past President - Linda Carey

Region I Director - Katie Lanfersieck

Region II Director - Tammy Whitney

Region III Director - Courtney Lowman

Region IV Director - Monica Wilson

Region V Director - Rachel Keller

Region VI Director - Whitney Rogers

Region VII Director - Grant Kelley

Region VIII Director - Vacant

Region IX Director - Sharyl Hyerstay

Region X Director - Michelle Rivera

Region XI Director - Vacant

Region XII Director - Suzann Lindley

Thank you to all of our past members and those who have continued to support MCSEA by attending townhalls and conferences. Stay tuned for more information regarding where your region's townhall will be!

Celebrating 48 Years!
*"We are innovative...
Naturally!"*



20
25

New Year... Same awesomeness. Be ready for announcements on the upcoming townhalls in your area/region.

MCSEA 48th Annual Conference

MCSEA invites you to join!
October 21 - 24, 2025
Stoney Creek Hotel Columbia, MO.
Meet new people, network, and
expand your knowledge by attending.

What is MCSEA?

The Missouri Child Support Education Association (MCSEA) is a non-profit 501(c)(3) organization that promotes the advancement and education of its members and others involved in the administration of child support programs and the delivery of their services.

How Can I Become a Member?

To be a member you must be:

- A current or retired employee of the Family Support Division Child Support;
- A current or retired employee of a contract partner of Child Support; or
- A current or retired employee of a circuit clerk office doing the work of child support.

Visit the MCSEA website (listed at the bottom of the page), go to the Membership tab, and sign up for a one year membership for \$10,

Kerensa Morrow-Kempf MCSEA Treasurer

Working in the Policy Unit over the past two years has been one the most positive and educational experiences of my child support career. I must admit, helping plan and participating in the Uncommon Scenarios from the Guardian of the Galaxy session for conference has been one of my favorite responsibilities. I love watching attendees learn as they get to know the talented Policy team that I work with every day.



“ Children are the world's most valuable resource and the best hope for the future.
John F. Kennedy ”

A Message from Our New President



I LOVE MCSEA! Danielle here! I began my career for Child Support in February 2019 and was encouraged to attend the Conference that year in Springfield. I was blown away! I've been a member of the MCSEA Board ever since. I've experienced such an outstanding, supportive, nurturing community of beautiful people behind a wonderful cause! I am so proud and so very blessed to be a part of MCSEA. And this year, as President of MCSEA, allow me to lead us in welcoming 2025!

You've heard people say, "out with the old and in with the new." Well, here at MCSEA we retain the old and embrace the new, continually learning and growing together! All for the love of you, our fellow CS workers, and your passion for the children of Missouri. We learned a lot in 2024 – from Town Hall season to Annual Conference, our power in knowledge and togetherness continued to grow. Also, let's not make light of the record-breaking charity funds raised for The Super Sam Foundation! Thanks to you! We are working hard to maintain that momentum in 2025, and we need your help!

MCSEA memberships run for the calendar year. Now is the time to renew your membership and spread the word! Your paid dues make a huge impact to the Child Support community and all its partners to support MCSEA. Allowing us to host events, sponsor scholarships for attendees and expand our teaching impact for all Child Support employees. Join us today! Let's make 2025 the biggest and best yet!

MCSEA Board members are dreaming and preparing to bring you more events and more Child Support connections. It's up to you how far we go!

Thank you so much for 47 years of membership, support, and continuation of our great community! Cheers to year 48!

-Danielle Earls



A Message from Our Vice President



Someone once asked me, "how and why do you keep doing this every year?" I kind of giggled at their question. They realized once it had slipped out of their mouth how it might have sounded; a whole lot less compliment, and much more like they thought I was some sort of glutton for punishment that needed assistance off the ledge. The truth probably lies somewhere in between, and if I were being honest, some years there is a whole lot more theoretical ledge standing than I would care to admit!

My time with the Missouri Child Support Education Association started back in 2000, my first Conference was at Tan Tara. It was big, loud, non-stop, night and day with barely time to sleep between the evening activities and the 8:30 sessions. There were so many people to meet and things to learn, it was a fantastic week; I was hooked, and I never turned back. At the time I was working in the Columbia office, a couple of our great past Presidents came from there and because of their encouragement I became really involved. I volunteered, headed up committees, and eventually became a Region Director and for the last 13 years I have served on the Board in some way. It sure is a lot of fun. Yes, it can be challenging but it is such a great way to spend time with co-workers and invest in the work we do, and each other. I can't think of a better way than this to encourage one another, build each other up, and educate staff so, it is worth all the sleepless nights, frustrations, money worries, list making, and ledge standing!

The planning for this year has begun and we cannot wait to see YOU at all the events!! We never know where our inspiration for each year's theme will come but this year, well, the woodsy, outdoor vibe at Stoney Creek and our President had a little something to do with it. FUN FACT! Our very own President, Danielle Earls, comes from the great state of Alaska! Her "Alaskan Attitude" got me thinking about how Missouri Child Support meets its challenges. The Alaskan people have this concept of "subsistence" which to the average thinker is just a survival tactic but to them it means so much more. It is about creating community bonds, it's about resourcefulness, resilience, and is rooted in their reverence for the generations of people that came before them. It is about how they live, work, and connect to each other in their communities, their commitment to each other. This includes skill development, goal setting, and recognizing there will never be ideal conditions for doing what you need to. You've heard about the weather there, right? Alaskans have eyes that see potential, the grit to take on a challenge and the will to innovate; the Alaskan people are known for taking what they have and making something great. Who does that sound like? Missouri's Child Support Program and MCSEA, we Innovate.... Naturally!

-Donna Jo Prather-Rhoads



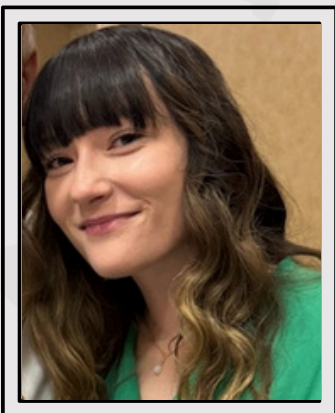
An Introduction from Our New Board Members

Hello everyone! I am Kyla Iler, MCSEA's 2025 Secretary. I have been working for the State of Missouri in child support for almost five years. I have an expanded background with child support doing call center work, grading calls, working cases, and mostly involved in Paternity work with genetic testing and our Outreach Unit. I am located in the Central Office at Howerton in Jefferson City (Region V). I have been helping MCSEA in the background for about four years. Since my first conference, I have had a huge love for MCSEA and what they do and stand for. I love the opportunities they offer to expand knowledge for other workers in the field, and even more love for the dedication of the long term board members. In my personal life, I enjoy spending time with my family. I had my first child, my daughter, in May 2024 and she is the light of my life! I also enjoy crocheting and fishing. I am so excited for this amazing opportunity to be more involved with MCSEA and cannot wait to see what this year has in store!

I'm Veronica Suzann Lindley and I go by Suzann. I've been with the State of MO for 20+ years now and I'm currently a Queue Management Supervisor. I live in West Plains MO and I'm in Region XII and I'm the new Region XII Director!

I was the Region XII Director for several years back in the early 2000's and I always enjoyed being on the board so here I am again!

My name is Michelle Rivera, I've lived in Missouri most of my life, and have an adorable Menace of a cat named JuJu. I've been a Child Support clerk for nearly 3 years with the Circuit Clerks office in Boone County. I went to MCSEA conference for the first time in 2023 and promptly fell in love (I think it was the duck shirts). Seeing the conference as an attendee made me want to get involved. I approached the board and asked what I could do, and ran for Region 10. I'm so looking forward to getting to know the conference all over again from the organizer side, and helping as much as I can!



- Kyla Iler



- Suzann Lindley



- Michelle Rivera

DO YOU KNOW YOUR REGION?

Region I – St. Louis City;

Region II – Bollinger, Butler, Cape Girardeau, Dunklin, Mississippi, New Madrid, Pemiscot, Scott, Stoddard, and Wayne;

Region III – Lincoln, Pike, St. Charles, St. Louis County, and Warren;

Region IV – Adair, Clark, Knox, Lewis, Linn, Macon, Marion, Putnam, Schuyler, Scotland, Shelby, and Sullivan;

Region V – Camden, Cole, Crawford, Gasconade, Laclede, Maries, Miller, Moniteau, Morgan, Phelps, Pulaski and Osage;

Region VI – Barton, Cedar, Christian, Dade, Dallas, Greene, Hickory, Jasper, Lawrence, McDonald, Newton, Polk, Stone, Taney, Vernon, and Webster;

Region VII – Clay, Jackson, and Platte;

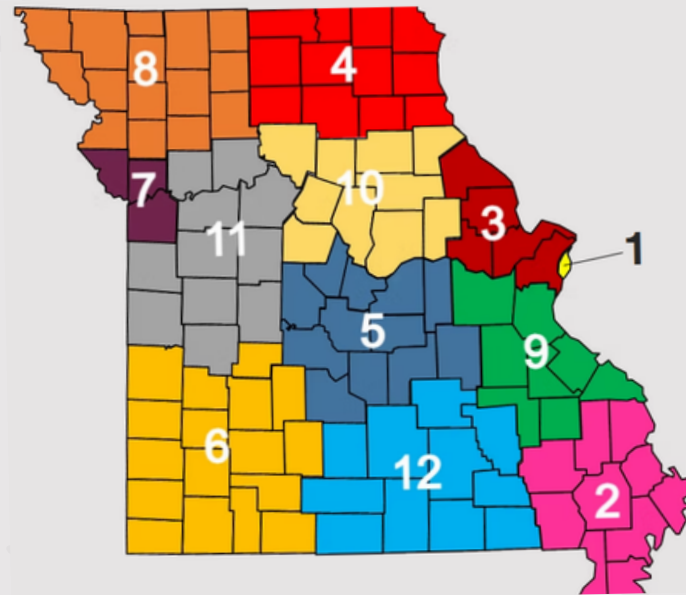
Region VIII – Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Livingston, Mercer, Nodaway, and Worth;

Region IX – Franklin, Iron, Jefferson, Madison, Perry, St. Francois, St. Genevieve, and Washington;

Region X – Audrain, Boone, Callaway, Chariton, Cooper, Howard, Monroe, Montgomery, Ralls, and Randolph

Region XI – Bates, Benton, Carroll, Cass, Henry, Johnson, Lafayette, Pettis, Ray, Saline, and St. Clair

Region XII – Carter, Dent, Douglas, Howell, Oregon, Ozark, Reynolds, Ripley, Shannon, Texas, and Wright.



MCSEA Townhall
dates and
locations coming
soon!

Topic and Speaker Suggestions

Do you have a topic or speaker you want to see at conference this year? Let us know! Please send your ideas to Donna Jo Prather-Rhoads or Danielle Earls.

EVENTS

2025 MCSEA Golf Tournament



Location

Eagle Knoll Golf Course 5757 E. Eagle knoll Dr.,
Hartsburg, MO. 65039

When

Saturday, June 28, 2025

Website

www.eagleknoll.com

Want to Play?

To be a sponsor or register yourself or a team, visit the MCSEA website, click the "Events" tab, and "2025 Gold Tournament".

Know Someone Who Would Want to Sponsor?

Title Sponsor - \$1,500
Sponsor a Hole - \$200
Booth Sponsor - \$300
Team Sponsor - \$320
Hole in One Prize Sponsor - \$50
Closest to Pin Prize Sponsor - \$50
Longest Drive Prize Sponsor - \$50



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Advisory Board - Sylvia Harper, Donald
Stream

Contact Us

MCSEA

Missouri Child Support
Education Association

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**NOTE TO
SELF:**

Join MCSEA!

**"If you can dream it, you can do it."
- Walt Disney**

